Hello DSP Students,

Welcome back! As you prepare for the upcoming semester, the AT Staff at DSP wanted to give you a friendly reminder regarding your Alternative Format Textbooks. You may now apply your accommodations to your courses for the semester, so don’t forget to request any textbooks you will need!

Please remember that textbook conversions may take between 2-4 weeks due to volume of submission and electronic availability. Incomplete requests may cause delays in conversions.

How to Request Alt Format Textbooks

1. CHOOSE ACCOMMODATIONS (include Alternative Format)

   Apply accommodations to your courses for the semester, including the Alternative Format Textbook checkbox. You can do this as you generate your accommodation letters. If you need any assistance generating your letters please go to the DSP Website or contact DSP at 213-740-0776.

2. SELECT TEXTS & FORMAT

   After you have selected your accommodations, go to the left side of the screen under the header “My Accommodations” and select the “Alternative Formats” link.
Your textbooks will appear under “Request Alternative Formats for” the current semester. Please click the “select” link for the books you wish to have converted into an alternate format. Select your preferred format for each text.

Your textbook(s) will move under the header “LIST BOOKS CURRENTLY BEING PROCESSED” once you have selected it. RCPT spot will read “no” and the status will read “Processing,” but your requests are NOT COMPLETED.

3. PROVIDE PROOF OF PURCHASE
Submit your receipt or proof of purchase by uploading these after the "Request for Alternative Formats for" this semester area. Proof of Purchase can include:

- Physical/Scanned Copy of Receipt (Online shopping receipt emails accepted)
- Rental or Borrow agreement

*Please note that rented or borrowed books cannot be physically cut and scanned. You will need to purchase the textbook if this is the only available conversion option.

Your textbook conversion will begin once we have received your receipt/proof of purchase.

4. RECEIVE YOUR BOOKS
Please be aware that conversions can take between 2-3 weeks for completion. Timing varies based on availability of each text in digital format. Books not available in electronic format will need to be cut and scanned. Please know those requiring manual cutting and scanning will require more time to process.

5. CONTACT US WITH QUESTIONS & ADDITIONAL REQUESTS
Please contact the AT Staff at dspAT@usc.edu if you need additional materials converted, such as handouts, articles, etc. Please see our How to Use Assistive Technology section for additional support. We are happy to help you with any questions or concerns you may have!

We look forward to working with you

Jordan

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